

## FOR IMMEDIATE RELEASE

## Interruption of services at the library on May 1st

**Vaudreuil-Dorion, April 27, 2023 –** Due to an important update of the lending software, some services to the users of the Vaudreuil-Dorion municipal library will be affected, for part of the day, on May 1st. The library will remain open to the public according to the usual schedule, but delays are to be expected for the registration of loans and returns. Everything should be back to normal during the afternoon.

For the duration of the update, the online catalog and the digital resources will work intermittently. On-site computer access, printing services, and iPad and laptop borrowing will not be available. Also note that processing of digital citizen cards (bciti +) may require additional time.

## **Email notification**

For the duration of the service interruption, loans will be manually recorded by the clerks. Ongoing loan statements may be sent via email once the system update is complete. Users who do not subscribe to the e-mail notification system can simply sign up at the circulation desk. Some of the different communications that can be received include availability, expiring loans, overdue loans, payment receipts and password resets.