

FOR IMMEDIATE RELEASE

New online service for the repair and replacement of rolling bins

Vaudreuil-Dorion, May 18, 2023 – The City of Vaudreuil-Dorion is pleased to announce that a brand new online platform is now available for citizens who wish to have their recycling, food waste or garbage bins repaired or replaced.

This easy-to-use virtual platform, which was developed to facilitate the processing of applications sent to the Public Works Department, is available on the City's website in the Online Services section. Citizens are asked to use it by filling out the appropriate form when they wish to report a broken bin. The user will receive an email or text message 36 hours before the maintenance crew is scheduled to come by. The platform also makes it possible to track a pending request.

Citizens who do not have access to a computer can continue to contact the Public Works Department by phone at 450-455-3371, ext. 2956.